

ALL INCLUSIVE

Summer 2018



ROYAL CLUB
VICTORIA
ELENITE ****

OUR PROMISE

To make your vacation a wonderful memory is our main goal. For us, it is important to know whether you need our special attention. We will listen to you and find a solution. We offer many ways for you to share your opinion during your stay and after.

GUEST RELATIONS SERVICES guestrelations@victoriagroup.bg

ONLINE FEEDBACK SYSTEM, which you can access via tablets located in the hotels and key points round the complex, via the internet network in the resort, through the official site of Victoria Group® Hotels and Resorts www.victoriagroup.bg, or if you leave your e-mail.

IDENTIFICATION

All guests on All-inclusive board must be identified by their plastic bracelets. Bracelets must be returned when leaving the hotel. Lost bracelet is charged 30lv for a new one.

Meal cards are required from all guests in order to access the main restaurant, during the main meals (breakfast, lunch and dinner).

BEACH & POOLS

ON THE TERRITORY OF THE COMPLEX

SUNBED AND PARASOL

WORKING HOURS 09.00 - 18.00

They are a part of the All inclusive board and can be used on the beach, each swimming pool in the complex, and the Aqua park Atlantida, subject to availability. Please do not reserve sunbeds in advance by leaving towels or other personal belongings, as you obstruct the work of our employees, looking after the comfort of all guests in the resort. Towels placed on sunbeds in advance are considered to be left over and are removed.



RESTAURANTS



MAIN RESTAURANT IN THE HOTEL YOU ARE STAYING

BREAKFAST - 7.30 - 10.00 | LUNCH - 12.30 - 14.30 | DINNER - 18.00 - 21.00

Buffet, salads, soups, starters, main dishes, desserts, fruit, non-alcoholic beverages, beer, wine, coffee/tea at breakfast.

A LA CARTE RESTAURANTS

Fixed 4 component A la carte menu (salad, starter, main course and dessert) with a beverage package (soft drink, juice and water unlimited, beer 300ml or wine 150ml, spirit 50ml).

The A-la-carte package is available and outside the All Inclusive with an extra charge - 29.00 BGN per adult, 14.00 BGN per child

RESTAURANT SOZOPOL

WORKING HOURS 18.00 - 22.30 | 15.05 - 15.09 |
Bulgarian traditional cuisine

MEDITERRANEAN RESTAURANT

WORKING HOURS 18.00 - 22.30 | 01.06 - 01.09 |
European and Mediterranean cuisine

ITALIAN RESTAURANT PIZZA AND PASTA LA PIZZERIA IL CERVO

WORKING HOURS 18.00 - 22.30 | 01.06 - 25.09 |
Italian cuisine



HOW TO BOOK A LA CARTE RESTAURANTS

A la carte restaurants become a part of your All-inclusive programme with minimum 4 nights stay. To use this service a preliminary booking is required. Reservations are made with the Guest Relations Officer in the hotel you are staying and according to the occupancy of the restaurants. The number of visits included in you package depends of the length of your stay.

From 4 to 7 nights - 1 A-la Carte restaurant

From 8 to 15 nights - 2 A-la Carte restaurants

Above 15 nights - 3 A-la Carte restaurants

IMPORTANT!

A-la carte restaurants seats are limited and are subject to availability!

A-la Carte reservations are only available with your meal card. If you forget or lose your card, you will not be able to visit the A-la Carte restaurants.

SNACKS AND DRINKS

ON THE TERRITORY OF THE COMPLEX

SWEET SHOP PHILIPOLIS

WORKING HOURS 10.00 – 18.00 | 20.05 - 20.09 |

Cookies, sweets, bakery, Bulgarian alcoholic and non-alcoholic beverages, beer and wine

GELATERIA

WORKING HOURS 10.00 – 18.00 | 01.06 - 20.09 |

Ice cream

HOT DOG ON THE PROMENADE

WORKING HOURS 10.30 – 17.00 | 01.06 - 20.09 |

Hot dog and non-alcoholic beverages

THE MUSHROOM

WORKING HOURS 10.00 – 17.00 | 01.06 - 15.09 |

Fornetti



DONUTS SWIMMING POOL ANDALUSIA

WORKING HOURS 10.30 – 17.00 | 01.06 - 15.09 |

Donuts

BURGERS AND CHIPS POOL BAR ROYAL PARK

WORKING HOURS 10.30 – 17.00 | 01.06 - 15.09 |

Burgers and chips, beer, non-alcoholic beverages, juices, coffee, cappuccino and hot chocolate. .

MINI PANCAKES POOL BAR ROYAL BAY

WORKING HOURS 10.30 – 17.00 | 01.06 - 15.09 |

Mini pancakes, beer, non-alcoholic beverages, juices, coffee, cappuccino and hot chocolate.

STUFFED/JACKET POTATOES SUMMER TERRACE

CENTRAL POOL VILLAS

WORKING HOURS 11.00 – 16.00 | 01.06 - 15.09 |

Stuffed/jacket potatoes, beer, non-alcoholic beverages, juices, coffee, cappuccino and hot chocolate.

FORNETTI AND HOT DOG AQUA PARK ATLANDTIDA

WORKING HOURS 11.00 – 16.00 | 01.06 - 15.09 |

Fornetti and hot dog.

POPCORN PROMENADE

WORKING HOURS 10.00 – 17.00 | 01.06 - 15.09 |

Popcorn



BARS

ON THE TERRITORY OF THE COMPLEX

LOBBY BAR IN THE HOTEL YOU ARE STAYING

WORKING HOURS 10.00 – 24.00

Bulgarian alcoholic and non-alcoholic beverages, beer, wine, coffee, cappuccino, hot chocolate and tea.

ANIMATION HALL BROADWAY

WORKING HOURS 18.00 – 23.00 | 01.06 - 15.09 |

Bulgarian alcoholic and non-alcoholic beverages, beer and wine.
Last order - 22.45

NIGHT CLUB GALAXY

WORKING HOURS 22.00 – 02.00 | 01.06 - 20.09 |

Bulgarian alcoholic and non-alcoholic beverages, beer and wine.



POOL BAR ATLANTIDA

WORKING HOURS 10.00 – 17.00 | 01.06 - 15.09 |
Beer, non-alcoholic beverages, coffee and tea.

ANIMATION, SPORT ACTIVITEIS

ON THE TERRITORY OF THE COMPLEX

Elenite Holiday Village offers a team of professional animators. Daily programme includes different sports and entertaining activities – , beach volleyball, aerobics, water exercises, water polo, etc. Evening entertainment includes various evening shows.

AQUAPARK ATLANTIDA

WORKING HOURS 09.00 – 18.00 | 01.06 - 15.09 |



KIDS CLUB ALADIN

WORKING HOURS 10.00 – 12.00 и 14.00 – 18.00
Club Aladin - 15.05 - 15.09 | Club Anabel - 01.06 - 15.09
Welcomes children between 4 and 12 years old.
DAY OFF: Aladin – Monday | Anabel - Tuesday

FITNESS CENTRE

WORKING HOURS 09.00 – 19.00 | 15.05 - 15.09 |

AMPHITHEATHER ARENA

LOOK FOR THE PROGRAMME IN YOUR HOTEL



TENNIS COURT

WORKING HOURS 09.00 – 21.00 | 01.06 - 15.09 |
Free of charge using of the court. If you do not have your own racket and balls, you may rent them for BGN 12.00 per hour.

MINI GOLF CLUB

WORKING HOURS 10.00 – 22.00 | 01.06 - 15.09 |

Free use of the mini-golf. To rent a stick and a ball, you should pay a refundable deposit of BGN 30.00.

MINI FUN FAIR

WORKING HOURS 18.00 - 21.00| day-off Monday |
| 01.06 - 15.09 |

Free of charge mini train for children and adults, swings and carousel on the territory of the complex.

ADDITIONAL SERVICES OUTSIDE OF THE ALL INCLUSIVE BOARD

ON THE TERRITORY OF THE COMPLEX

A vacation on the sea without a party on the beach or a drink in the sunset at our exotic Beach bar is not a real vacation. We offer some additional ideas to make your stay even more pleasant.

BEACH BAR

WORKING HOURS 09.00 – 24.00 | 01.06 - 15.09 |
A variety of cocktails at the beach.



BOWLING

WORKING HOURS 17.00 – 24.00 | 01.06 - 15.09 |
One game - 10.00lv per person

VICTORIA SPA CENTRE

WORKING HOURS 09.00 – 21.00
Beauty treatments, massages and many other SPA therapies.

WINDSURF

WORKING HOURS 09.00 – 18.00
Only for licensed users. A paid course of training and international certificate is offered.

SAFE

Paid at reception – BGN 7.00 per day. The service is available only for the entire duration of the stay.

BILLIARDS

WORKING HOURS 09.00 – 21.00

PARKING

To make our complex paradise, we have organized parking spaces at the entrance of the resort. In the complex conventional cars are not used. Parking price – 12lv per day for each car.

CHARGING STATION FOR ELECTROMOBILES

We are the first hotel chain in Bulgaria which offers this service at all its



destinations.

